

TrackIT Hosted Service Overview

Service

TrackIT powered by Aperture is offered as a hosted monthly service. It provides the full functionality and flexibility of running the application locally, but without the initial high license cost. In addition to the low overheads, the hosted model requires no server management by the user and in built scalability to increase or decrease in resource capacity as workload dictates. Accessed through a secure website, TrackIT requires no local installation and can be reached through a web browser at any location with an internet connection worldwide.

Accurate Audit offer extensive professional services such as:

- Data Auditing – Collect accurate and valid data from your Datacentres and Office Spaces audited by Accurate Audit.
- Data Population – Start using TrackIT with your automatically data populated by Accurate Audit.
- Process Customisations – Create or interact with existing processes.
- Training – Choose from a catalogue of Accurate Audit training sessions.

Asset Recording

TrackIT provides the ability to record any physical asset within a space. Core details such as Asset name, location, manufacturer, model and serial number are all held for each item. Every individual device is chosen from an index of over 40000 devices containing details such as device dimensions and power consumption. Advanced details including Owner Information, Warranty, WEEE, PAT Testing and Carbon Emissions are also held for each item. TrackIT can also record organisation specific data such as Barcode Numbers, Asset Tags or RFID labels.

Visualise

Each item stored against a position or desk on a floorplan can be located and TrackIT will zoom in and display the actual physical location or grid tile for a device. Alternatively, select a position and TrackIT will list the assets located on it or as a Cabinet will display the front and rear elevation.

Reporting

TrackIT provides reporting using the Crystal Decisions engine. This allows comprehensive graphical reports to be run through the web interface. Export the reports to CSV, PDF or HTML for easy distribution and publication.

Analyse

Every transaction within the application is logged and a full audit trail archived which can be used to track asset movements and changes. Execute monthly change reports or use TrackIT to generate the change requests.

Integration

TrackIT has the ability to interact with existing application providing or displaying information from another database. By placing information in a single repository it is easier and simpler to find the required details and link to external systems to either remotely manage or resolve incidents. As a web application, users anywhere in the world can access the data in one place reducing the time spent communicating issues or collaborating support information.

Datacentre Management powered by Aperture

TrackIT provides the ability to record Datacentre and IT space in addition to assets and office areas. Powered by Aperture, TrackIT utilizes all the functionality of Aperture, the leading data centre planning tool allowing you to manage space, power, network and cooling capacity, whether in a single cabinet or a large data hall.

- Space – Visualise and locate useable rack and floorspace.
- Power – Manage and plan from Generators and UPS systems down through PDU's, identify power strips and devices running from Panels and Breakers and use the information to ensure maintenance and failover testing is performed accurately and efficiently.
- Network Connectivity – Detail individual ports on devices and track their connections through Patch Panels, Patching Frames and into Switches in addition to monitoring network capacity.
- Cooling – Using inbuilt stylizers, observe hot spots and heat output visually with Red, Amber, Green colours indicating varying temperatures. Limits can be created to ensure no devices are planned into Cabinets which cannot cool them adequately.